

Annual Report 2023

Mission Statement: To provide short-term financial assistance to residents of River Falls and Ellsworth to help them meet their basic needs.

2023 Statistics

Rent Assistance	\$ 84,660
Utilities Assistance	\$ 39,470
Transportation Assistance	\$ 31,710
Other	\$ 18,158

\$174,000 of Financial Assistance

2009 – 2023 Statistics

Total Client Assistance	\$ 1,152,000
Total Admin Expenses	\$ 21,522
Total Salaries	\$ 0

\$1,152,000 of Financial Assistance

- ***Assistance & Resource Center has been helping clients since 2009***
- ***98 cents of every dollar received by ARC goes to financial assistance for clients***
- ***ARC is a 100% Volunteer Organization***

Financial Education Partnership

In late 2022 a business donor offered a partnership with ARC to bring financial education to clients. This suggestion quickly turned into a solid plan and in 2023, the finance team at Royal Credit Union/River Falls Branch provided 9 no cost informal classes attended by 36 interested and receptive ARC clients. (All ARC clients were invited to participate.) Participants have commented on how easy the information was to understand and how they felt comfortable sharing about their own situations. Personal connections are being made with RCU staff who are also willing to visit with folks individually. ARC thanks RCU for their expertise, their time, and their community involvement and generosity!

How You Can Make a Difference

If you know of an individual or family needing assistance, encourage them to call ARC at 715.338.0755.

We realize the value of time and are grateful to those who are willing and able to support ARC. Whether your schedule allows you to commit to specific call shifts, to attend board meetings, or to volunteer from home by applying for grants, we welcome your participation. ***ARC is a 100% volunteer organization.***

Volunteer: If you would like to be a phone volunteer, please call 715.338.0755. If you have an interest in joining the ARC Board of Directors or a committee, please call 715.222.6133.

Donate: To make a monetary donation, mail a check to ARC P.O. Box 223 River Falls, WI 54022 or visit our website at **www.arcriverfalls.org** and donate through PayPal.

Thank you for your support!

ARC is a 100% Volunteer Organization

ARC is the primary local resource providing short term, critical financial assistance to households in need! ARC has secured its reputation as the “go-to” source for those needing confidential and appropriate assistance as well as the encouragement and confidence to see a way forward. As a first step, the client makes a call to the ARC phone number to describe the circumstances of need. Verification is completed, the vendor/service provider is involved and within 24-48 hours, a plan (that involves client participation) is in place regarding how best to support the client with a “hand up”. 1,000 households in River Falls and Ellsworth received this crisis averting assistance in 2023.

Community Support

Thank you to businesses, community organizations, and individuals who have made generous contributions to ARC. These dollars go directly to help individuals and families meet their basic needs. Thank you to landlords, utility providers, auto repair shops, and the many other local vendors/providers whose willingness to “help ARC help others”, makes it possible for ARC to fulfill its Mission. Formulating a plan among client, ARC, and provider, takes time, effort, and follow-through. To the vendors/providers, thank you for your patience and cooperation. It truly is a community partnership.

Thank you to the Ellsworth and River Falls area churches for their spiritual and financial support, and their unconditional love and commitment for all.

Thank You 2023 Donors!

Businesses, Churches, Foundations and Individuals



WESTconsin Credit Union
of River Falls



Edina Realty of River Falls



1st National Bank of River Falls



Turnkey Corrections



WeMarket Co-op



Dick's Fresh Market

